

Evaluation & development support to the City & Hackney Integrated Care Programme 2018-2021

Context

- NHS, Local Authority and VCSE sector partners in City and Hackney have been working together since 2017 to achieve integration of service provision and of planning.
- The purpose of this integrated working has been to ensure that commissioning improves local services and outcomes; and delivers on the North East London Sustainability and Transformation Plan (STP).
- The Integrated Care Programme (ICP) focuses on four workstreams: (1) Prevention, (2) Children, young people and maternity, (3) Planned care, and (4) Unplanned care.

Task

- Cordis Bright, PPL and COBIC were commissioned to provide evaluation and development support over a three-year period. The work has focused on:
 - Producing a baseline assessment of the integration of commissioning in City and Hackney.
 - Supporting the ICP to define its intended impacts and outcomes, and the mechanisms by which it hopes to achieve these.
 - Undertaking a process evaluation to assess the progress made towards integrating commissioning functions.
 - Supporting the development of outcomes frameworks to facilitate the ongoing monitoring/evaluation of the ICP.

Actions

- Co-production of a range of outputs to support the ongoing monitoring and development of the ICP and its workstreams.
- In-depth interviews with a range of stakeholders, including senior system leaders, frontline practitioners, and patients, service users and residents.
- Design workshops with stakeholders from across the City and Hackney system.
- Analysis of performance management data, including the use of historical data to establish baselines.
- Economic evaluation.

Result

- Produced draft value propositions and a baseline evaluation report for the ICP, including a series of rapid evidence assessments of what works in delivering integration of health and social care services, with a specific focus on each of the four workstreams.
- Collaboratively developed outcomes frameworks, logic models and evaluation frameworks for the programme and its workstreams.
- Currently producing a final ICP evaluation report, including a deep-dive into the Neighbourhoods Programme, Theory of Change and evaluation framework development support, and economic evaluation of three workstream services.
- Our work with City and Hackney colleagues has supported the development of the ICP's monitoring and evaluation systems.



For further information about ICP click [here](#).